

Standard User Privacy Policy

The Touchscreen Hearing Check is licensed to _____ (Company) by Spinach Effect Solutions (Licensor).

Data is only used for customer service purposes

At the end of your hearing check you will be able to request an emailed copy of your results, including interpretation and recommendations.

If results indicate that you have a significant hearing loss, you can seek further help to arrange a consultation with one of our hearing care clinics near you. There is no obligation to accept this offer at the end of your hearing check.

If it is recommended for you to seek further help, you will be provided with the ability to request a consultation with a licensed professional near you. When contacted via phone or email, you can make further arrangements on your own terms, in your own timing, and only if you choose to.

Personal data is protected

The Company and the Licensor each warrant to take all reasonable steps to protect your personal data, including encryption of data kept on our servers and on the Touchscreen Hearing Check devices (iPads). Data includes:

- Contact information
- Hearing check results
- Age
- Gender
- Services requested by you

Your information

At any time, you can request details of what information is held on you. You can email this request to _____, including your First Name and registered Email in the message.

Removal from database

You may request removal from our database. You can email this request to _____, including your First Name and registered Email in the message.

Acceptance

Your acceptance of the terms of the Privacy Policy and the collection and management of information (data) is implied in the completion of your hearing check and completion of any forms within the Touchscreen Hearing Check.